



FLORIDA INTERNATIONAL UNIVERSITY POLICE DEPARTMENT



NOTIFICATION

TIMELY WARNING BULLETIN January 20, 2023

We have reports of FIU employees receiving phone calls to their personal cell phones from what appears to be a legitimate FIU phone number. The caller states that they are from Human Resources then ask the user for personal and confidential information in order to gain access to their FIU account.

This is a type of phishing attack known as phone number spoofing. A caller who deliberately falsifies the information being shown on your caller ID to disguise their identity and try to gain personal and confidential information. It is likely that these attacks will increase over the next couple of months during tax season thus it is important that you stay vigilant and not fall victim to these phishing attacks.

Unfortunately, there is not an immediate way of knowing if the incoming call is a legitimate phone number. However, we highly encourage you to be extremely careful with providing any confidential or personal identifying information over the phone, via text or email. If you receive a call requesting personal or confidential information, including codes, password or two-factor verification, kindly hang up and contact the company/organization directly to verify the authenticity of the request.

FIU will never initiate a call, text message, or email where you are asked to share your confidential or personal information.

As a reminder, if you did not initiate a password reset or a two-factor verification, don't accept it. Unless you are actively authenticating into an FIU system you will not be sent an FIU IT code, nor will you be prompted for a two-factor verification (DUO push, call or text).

If you think you have been the victim of a phishing scam at work, notify your supervisor and contact the FIU Security Office at security@fiu.edu. If your personal information was provided, you should change your password immediately and file a complaint with the [Federal Communications Commission](https://consumercomplaints.fcc.gov/hc/en-us) at <https://consumercomplaints.fcc.gov/hc/en-us>.

In compliance with federal *Jeanne Clery Disclosure of Campus Security Policy and Campus Crime Statistics Act of 1998*, we are issuing this "Timely Warning Notice" to report an incident that may pose a serious or continuing threat to the campus community.

Florida International University Police Department
885 Southwest 109th Avenue, PG5 Marketplace
(305) 348-2626 | Emergency: (305) 348-5911